

### **Steps To Install The Citrix Receiver On Windows 10**

1. Open Internet Explorer. For Windows 10, do not use Edge
2. Browse to <http://www.citrix.com>
3. On the landing page, hover your mouse over Downloads
4. Click on the link for Citrix Receiver
5. Currently, the version that is listed is 4.5 – Click on the button to download it
6. Choose Save. Once it is done downloading, click the Run button that pops up at the bottom
7. Install the Citrix Receiver. When it is complete, click Finish not Add Account
8. While still in Internet Explorer, browse to <https://citrix.crmchealth.org>
9. Click the Gear icon in the upper right hand corner of Internet Explorer
10. In the menu, click Compatibility View Settings. Add crmchealth.org to the list and close that menu
11. Click the Gear icon in the upper right hand corner of Internet Explorer
12. In the menu, click Internet Options
13. At the top, click on the Security tab
14. Click Trusted Sites and then the Sites button
15. Click Add to add <https://citrix.crmchealth.org> to the list
16. Click OK until you are back at the logon page
17. Logon and open the application you need